

STADIUM FEIJENOORD N.V. HOUSE RULES

Section I: General

1. Definitions and applicability

1.1. Users of these general terms and conditions are: Stadion Feijenoord N.V., (hereinafter: 'Stadion Feijenoord'), Feyenoord Rotterdam N.V. (hereinafter: 'Feyenoord') and other event organisers at Stadion Feijenoord De Kuip (hereinafter "De Kuip Stadium");

1.2. Other parties are the original person entitled to an admission ticket, the holder of an admission ticket and the visitor of De Kuip Stadium.

1.3. These general terms and conditions apply between users and other parties, with regard to all events at De Kuip Stadium, both to the purchase of the admission ticket and access to and presence in and around De Kuip Stadium, including entrances and access roads (hereinafter referred to jointly as "De Kuip Stadium").

1.4. The standard terms and conditions of the KNVB, filed with the registry of Utrecht District Court (number 181/2002) dd. 1 September 2014 also apply to the successor of these terms and conditions.

1.5 In these house rules, the following terms have the following meanings:

- Right of purchase: the power of the Season Club Card or Club Card holder to purchase one or more admission tickets.
- Alcoholic beverages: a beverage that contains more than half a percent alcohol by volume at a temperature of 20 degrees centigrade, as referred to in the Licensing and Catering Act.
- Club: the KNVB as well as any organisation in any form (vereniging, stichting, naamloze vennootschap or besloten vennootschap) that is permitted to take part in the competitions of the professional football section (eredivisie and eerste divisie as well as the KNVB Cup).
- Drugs: (prohibited) substances as referred to in the Opium Act as well as other substances that could negatively influence the behaviour of a person.
- Event: thing that takes place at a stadium, event site or on a football pitch, including a football match and an event in which Feyenoord takes part.
- Proof of identity: valid proof, as referred to in article 1 van of the Compulsory Identification Act (passport, ID card, driving licence).
- Voucher: Proof of purchase of an admission ticket that will be handed over at a later time.
- Security body search under private law: search of the body and clothing and objects or goods carried, subject to the consent of the visitor.
- Spectator: anyone in or outside of the Netherlands that attends an event or is otherwise present in or around the stadium before, during or after the starting time of an event.
- Stadium: the stadium or football pitches where events take place, as well as connected buildings and (parking) lots, including the entrances and access roads.
- Stadium ban: the ban on being present in the immediate vicinity of a stadium during a given time, unless prior written permission to do so has been given by the KNVB.
- Admission ticket: a ticket, provided with the required security measures or another valid form of proof demonstrating the right to be present at a location, to which a right of access is attached.
- Right of access: the right to gain access to a stadium or event site in order to attend an event.
- Away ticket right: the right attached to a Season Club Card to purchase admission tickets for away matches of a club.
- Fireworks: products in or on which there is a means of ignition that can be ignited as referred to in the Fireworks Decree, including torches, smoke generators and smoke pellets.

2. Identification/presentation of admission ticket

2.1. Every visitor must be able to present a valid admission ticket or proof of identity in and around De Kuip Stadium. The visitor may only enter via the proper entrances and paths.

2.2. Every staff member of Stadion Feijenoord, Feyenoord or the event organisers, or a third party designated by them, has the right at all times to require the visitor to prove that he or she has a valid admission ticket and/or is entitled to be present in the location he or she was encountered or was plausibly proceeding towards at the time of the check. If asked to do so, visitors must identify themselves by means of valid proof of identity or a pass with photograph issued by Feyenoord, Stadion Feijenoord, the KNVB or the event organisers.

2.3. Loitering in or proceeding towards a part of De Kuip Stadium other than the part the admission ticket entitles the visitor to access (being the seat itself, the space that must be passed through to reach the seat and to leave the stadium and the public facilities belonging to it) is prohibited.

2.4. The visitor may only sit in the numbered seat stated on the admission ticket. Stadion Feijenoord and Feyenoord and/or the event organisers reserve the right to designate the person entitled to an admission ticket, the holder of an admission ticket or the visitor to De Kuip Stadium another seat than the seat stated on the admission ticket, without creating any right to compensation or reimbursement.

2.5. Entrances, stairways, aisles, steps and such like must provide a quick and convenient access and exit route in the event of danger. Accordingly, the visitor is strictly prohibited from loitering in or around such places longer than strictly necessary and must immediately comply with orders of authorised persons to leave these places.

2.6. The admission ticket irrevocably loses its validity once the visitor leaves that part of De Kuip Stadium to which the admission ticket gives right of access

3. Alcohol, drugs and merchandise

3.1. The visitor is not permitted to enter or remain in De Kuip Stadium when under the influence of or in possession of alcohol, drugs or any other substance that could influence his or her behaviour, including medication, as a result of which, in the opinion of the person tasked with checking admission tickets and/or the police, the spectator is a threat to public order or the safety of himself or herself or others or could influence the behaviour of others.

3.2. Bringing beverages, drugs and similar substances into De Kuip Stadium is prohibited. The purchase of (alcoholic) beverages and the consumption of these beverages is permitted only in the designed places or spaces in De Kuip Stadium.

3.3. Selling or offering for sale commercial goods, such as beverages, food, souvenir articles, T-shirts, scarves, flags and such like, in De Kuip Stadium is not permitted unless and insofar as written permission to do so has been received from the management of Stadion Feijenoord or Feyenoord. This permission must be presented on the request of staff members of Stadion Feijenoord and/or Feyenoord.

3.4. Stadion Feijenoord and Feyenoord reserve the right to suspend, wholly or partly, the sale of commercial goods, beverages and food, at certain times and/or in certain parts of De Kuip Stadium, without creating any right to compensation.

4. Discrimination, fireworks, weapons, nuisance

4.1. Bringing into De Kuip Stadium or having on hand or on one's person, objects such as bottles, glasses, cans, laser pens, inflatables, banners bearing text deemed discriminatory or provocative by staff members of Stadion Feijenoord, chains, bludgeoning, stabbing or thrusting weapons, or other objects that could be used as a weapon or as a means of disrupting public order is prohibited.

4.2. Bringing into De Kuip Stadium or having on hand or on one's person or lighting fireworks in De Kuip Stadium is prohibited at all times.

- 4.3. Throwing any object or liquid in De Kuip Stadium is prohibited.
- 4.4. Behaving in De Kuip Stadium in a way that others could experience as provocative, threatening, insulting or discriminatory or a nuisance or that disrupts the public order or peace in any way is prohibited. This includes chanting slogans that others could experience as discriminatory.
- 4.5. Using or having on hand in De Kuip Stadium objects that, in the opinion of the staff members, cause unnecessary nuisance or inconvenience to third parties or could create a risk or cause damage to another person or property is prohibited. This includes objects for producing noise
- 4.6 Creating a risk to goods or the life or health of one's own self or others or injuring others in any way is prohibited. Among other things, climbing light masts, fences, roofs, dugouts and other objects or structures is prohibited.
- 4.7. Bringing dogs and other animals into De Kuip Stadium is prohibited, with the exception of those of authorised staff members.

5. Escape routes, seats, waste, smoking

- 5.1. Everyone arriving at De Kuip Stadium should check the escape routes that must be taken in the event of an incident or a threat. In the event of an incident, the use of lifts is prohibited.
- 5.2. Everyone must sit in the seat stated on their admission ticket. Standing on seats is prohibited. Anyone who destroys a seat will be ejected from De Kuip Stadium. The full costs of this destruction will be recovered from the perpetrators.
- 5.3. Everyone must place their waste, including beverage and food waste, in the containers supplied to that end.
- 5.4. Smoking is prohibited other than in the designated areas.

6. Video and audio recordings

- 6.1. Making video or audio recordings in De Kuip Stadium for commercial or private purposes is prohibited, excepting authorised press photographers, filmmakers and journalists, as designated by the Stadion Feijenoord. Stadion Feijenoord reserves the right to enlarge the scope of this ban for all purposes. This enlargement of scope will be stated at the entrances, as applicable.
- 6.2. The spectator accepts the possibility that video and audio recordings may be made in De Kuip Stadium. De Kuip Stadium and Feyenoord may share recordings with third parties (including the police) following incidents, accidents or other events in De Kuip Stadium or in connection with incidents outside De Kuip Stadium involving supporters.

7. Applicable provisions

- 7.1. Provisions, general terms and conditions and by-laws of the Municipality of Rotterdam and the KNVB, are applicable in full. The stipulations of penal legislation, insofar as they relate or could relate to behaviour in public, also apply to De Kuip Stadium or apply by analogy

Section II: Powers

Article 1: Instructions

- 1.1. The visitor must immediately comply with the instructions of staff members of Stadion Feijenoord, Feyenoord and event organisers, as well as the police, the fire service, GHOR (medical assistance organisation) and other authorised power.
- 1.2. Everyone must present a valid admission ticket or proof that he or she is on duty as a staff member of Stadion Feijenoord, Feyenoord or the organisers of an event taking place on the request of staff members of Stadion Feijenoord, Feyenoord or the event organiser and the police.
- 1.3. Staff members of Stadion Feijenoord and the police have the right to body search all visitors to ascertain whether they are carrying any unauthorised objects and to confiscate or destroy such objects if they find them.

1.4. Everyone must also comply with the request referred to in Section I, article 2.2

Section III: Sanctions Article

1: Removal

1.1. Anyone who in any way acts contrary to that which is stated in these general terms and conditions (as well as the other terms and conditions that have been declared applicable, including but not limited to the standard terms and conditions of the KNVB), may be refused entry to De Kuip Stadium without prior warning or be removed from (any part of) De Kuip Stadium or handed over to the police by Stadion Feijenoord, Feyenoord, staff members of event organisers at De Kuip Stadium or designated persons, as well as the police. As an immediate and irrevocable consequence of this, the admission ticket of the persons involved, which may be seized, becomes invalid, without this creating any right to reimbursement and/or compensation.

1.2. Stadion Feijenoord and Feyenoord have the right, in the event of such an action as referred to above, or in the event of a punishable offence or behaviour that damages the standing of Stadion Feijenoord, Feyenoord, the KNVB and/or third parties, committed or perpetrated in or outside De Kuip Stadium in connection with an event and/or match at De Kuip Stadium, to refuse the persons involved entry to one or more events and matches, with or without time limit and to take those steps that are necessary to enforce such a measure, without creating any right to reimbursement and/or compensation. This applies to the original entitled person as referred to in Section V, article 1.2, based on the behaviour of the holder of the admission ticket.

1.3. Anyone acting contrary to that which is stated above in any article in connection with a football match forfeits to the KNVB an immediately due and payable sum fine of €455, without this requiring any notice of default or recourse to the court.

Section IV: Ticket sales

Article 1:

1.1. Selling or passing on admission tickets, particularly at a higher price than the face value, is prohibited.

1.2. Events, including matches, will take place on the days and at the times stated on the admission ticket. However, the event organisers reserve the right to change or correct these at any time.

1.3. The postponement, abandonment and/or failure to finish a match or event does not entitle the spectators to any reimbursement of (any part of) the admission price or other compensation, subject to further rules to be set by Stadion Feijenoord and Feyenoord or the event organisers.

1.4. Everyone must identify themselves with a valid form of identification issued by the authorities when purchasing an admission ticket. Accepted proofs of identity are passport, driving licence or ID card. A Season Club Card, a Club Card or a Supporters Club Card or a KNVB pass (or any legally valid substitutes of the documents stated) must also be presented when purchasing admission tickers for football matches.

1.5. Everyone gives Stadion Feijenoord and its staff members the right to directly or indirectly copy the data on the proof of identity. This may be done by making a copy of the proof of identity.

1.6. In addition to that which is stated in this paragraph, the way in which tickets are sold is set down in a specific instruction, which is considered to be part of these general terms and conditions. Anyone who acquires an admission ticket in another way than that which is described may be refused entry to the stadium and have their ticket seized.

1.7. The admission tickets that are not recognised by the automated access control system become invalid and may be seized without the holder of the admission ticket being permitted to enter or having any right to reimbursement and/or compensation

Section V: Liability

Article 1:

1.1. The visitor to De Kuip Stadium is liable for all direct and indirect damage he or she causes, regardless of whether he or she has complied with these general terms and conditions, and indemnifies Stadion Feijenoord, Feyenoord and the event organisers against all related claims of third parties. Stadion Feijenoord, Feyenoord, the event organisers and their staff members are not liable for damage in any form suffered by the original entitled person or the holder of an admission ticket or a visitor, except if gross negligence can be proven.

1.2. The original person entitled to the admission ticket shares responsibility and liability for damage caused by the holder of the admission ticket.

1.3. If it is deemed necessary to refuse entry to or remove one or more visitors from the stadium for security reasons, these visitors must follow the instructions they are given and have no right to reimbursement and/or compensation.

Section VI: Other stipulations

Article 1: Feyenoord and event organisers Stadion Feijenoord has the right to designate third parties, namely the police, Feyenoord and the event organisers to (help) enforce that which is stated in these general terms and conditions.

Article 2: Final stipulation If one or more of the foregoing stipulations are not legally valid, wither now or in the future, the other stipulations will remain in full effect. In that case, a new stipulation that is as similar as possible to the invalid stipulation in terms of content, scope and purpose will replace the invalid stipulation