SECURITY HANDBOOK

SEASON 2026/2027

ONE CLUB, *one love*

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NEMA PREDAJE



01 OUR TOWN

DEFINING THE NEW ERA

ZAGREB

Zagreb is the capital city of Croatia and by population the largest one. Historically, Zagreb originated from two villages on the nearby hills – Gradec and Kaptol which are the core of today's Zagreb's Old Town.

Zagreb is an administrative, economic, cultural, commercial and scientific heart of Croatia. The documentary evidence of the origin of Zagreb is related to the establishment of the diocese on Kaptol in the year 1094. Another important event was in 1242 when King Bela the 4th issued the „Zlatna Bula" – the document by which Gradec became a free royal town. In 1557 Zagreb was mentioned as the capital city of Croatia for the first time. In the mid 19th century parts of Zagreb were connected in a single village as the beginning of a modern central European city. Finally, in 1991 Croatian Parliament decided to separate from Jugoslavia and Zagreb became the capital of newly independent Croatia.

In 1991, when Zagreb became a capital city, political and administrative centre of the Croatia, Zagreb also became centre of business, academic, culture, art and entertainment. Zagreb is a city of green parks and promenades with numerous resorts in beautiful surroundings. One of the city's symbols is unquestionably GNK Dinamo – a famous football club which has a place in the heart of every true citizen of Zagreb.



02 OUR HOME

DEFINING THE NEW ERA

STADIUM *facts*

25.074
TOTAL CAPACITY

1.480
TICKETS FOR AWAY FANS

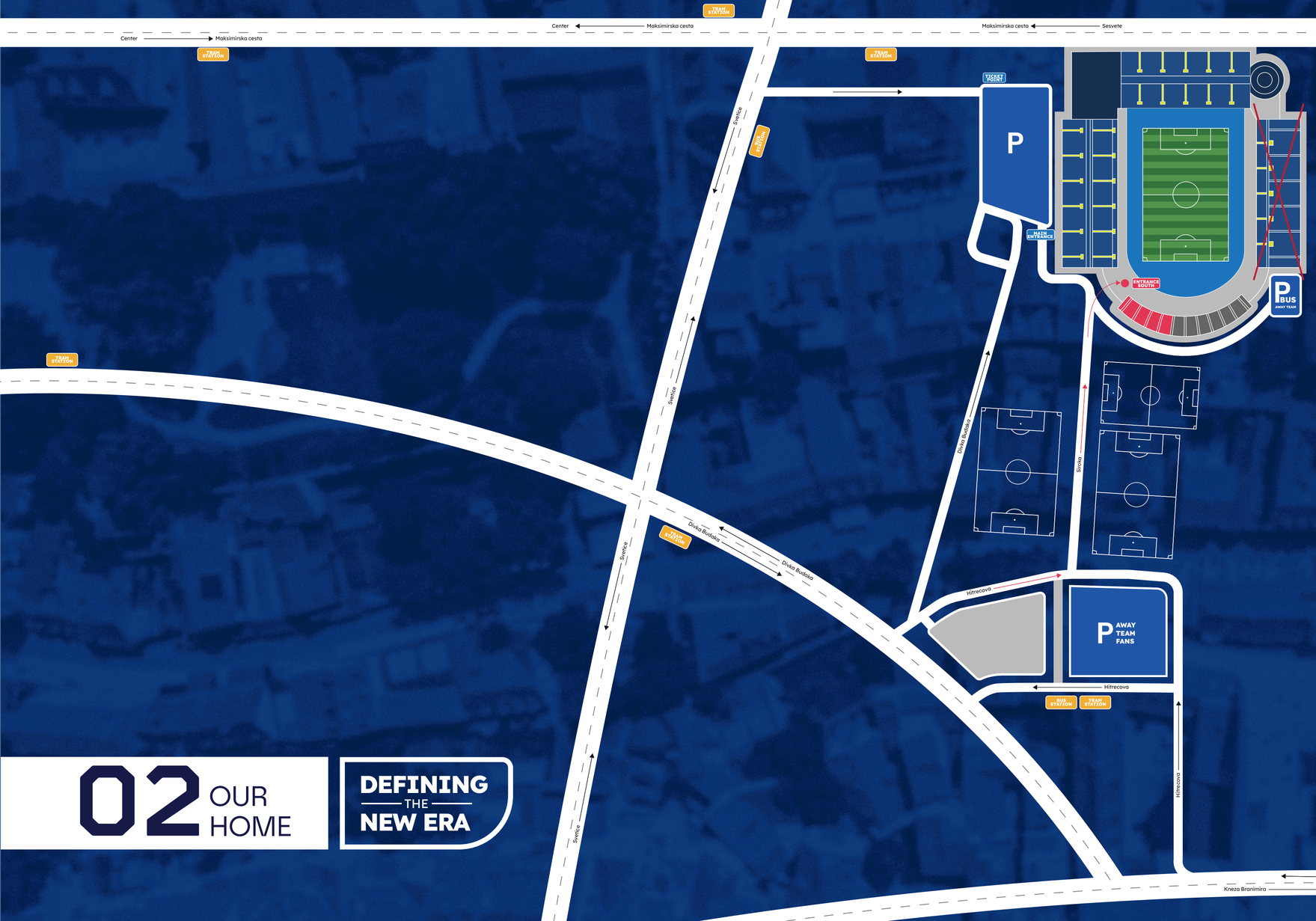
1912
BUILDING OF THE STADIUM

2011-2013
RECONSTRUCTION



STADIUM

The Maksimir Stadium was officially opened on May 5th, 1912 and is located next to the prominent Maksimir Park, the oldest large public park in South-Eastern Europe. This particular location was chosen to make a unique harmony of nature, sports and flora and fauna within City Park, City Stadium and City ZOO neighbouring as one natural habitat. The last reconstruction works were made between 2011 and 2013 when GNK Dinamo Zagreb decided to upgrade the facility. The stadium underwent series of improvements to give a bit of fresh look to an aging sports complex. Plans also included a new heated pitch, new dressing rooms, clubs' hotel "'67", named after great Dinamo genereation that won the 1967 Inter-Cities Fairs Cup, the predecessor of the UEFA Cup and Europa League, and many other efforts in order to make the stadium better and as much comfortable for spectators and media representatives. The seating capacity of the Maksimir stadium is 35 123. With Eastern stand out of order due to technical reasons, the capacity narrows to 25 074 seats.



N
W E
S

STADIUM MAKSIMIR
Maksimirska 128
10 000 Zagreb, Croatia

45.8186879° | 16.0179376°

Tram lines:
Maksimirska street 4, 5, 7, 11, 12
Borongaj 1, 9, 17
Bus lines:
Borongaj 231, 269
Train:
Borongaj station

Visiting supporters parking is located south of the stadium. The gates to the visiting supporters stand are close by to the parking where the arriving fans will have their first checkup while entering the stadium.
As you can see, the parking lot is surrounded by bus, rail and tram stations. After parking your car, you can use different types of public transportation to arrive to the city center and later back to the stadium.

AWAY fans



AWAY FANS

1.480

TICKETS ON SOUTH STAND

GENERAL INSTRUCTIONS AND RULES FOR ALL SPECTATORS

1. According to Croatian legislation, a football match is a public event where the organizer of the match is responsible for all security arrangements throughout the match.
2. For security reasons, security checks and possibly police checks will be carried out at all entrances.
3. The items that are forbidden to bring to the Stadium are:
Pyrotechnic devices, rockets, smoke bombs, torches, firecrackers, etc.; Knives, weapons (or items made to serve as weapons, or those that can serve as weapons); Laser devices; It is not allowed to bring objects suitable for throwing (stones, lighters, coins, chargers for mobile phones and related equipment, electric cigarettes, or all those items that the security at the entrance estimates could be used for throwing); Large umbrellas, and those with metal spikes; Professional recording equipment (audio and video), or equipment considered “professional”; Backpacks and bags larger than 30x20x10 cm; Food and drink; This list is not final, additional information is displayed at the entrances to the stadium.
4. Entry to a football match will be prohibited to spectators who:
Are under the influence of alcohol; do not have a ticket or other appropriate document issued by the organizer; which during a security check is found to possess prohibited articles and/or substances listed in point 3; which are likely to cause interference and/or endanger the safety of others in the match
5. Tickets for the match are personalized, each ticket must bear the name and surname. All ticket holders who will own tickets that are NOT RELATED to their personal documents will be denied entry to the stadium without a refund. Attempting to enter with the wrong ticket or a ticket in someone else’s name is a misdemeanor and can be prosecuted and punished.
6. All forms of racism and/or racist behavior, and offensive or inappropriate shouting are prohibited.
7. It is forbidden to throw any objects from the stands on the pitch.
8. It is forbidden to enter the pitch from the stands without proper permission before, during the match and after the match.
9. CAT 1 ticket holders are not allowed to have any club insignia such as jerseys, scarfs, flags, etc.
10. The dress code for VIPs is collar and tie or Smart casual (no jeans or trainers) for male guests and equivalent for female guests.



GENERAL INSTRUCTIONS AND RULES FOR VISITING SUPPORTERS

1. The south stand is intended only for visiting fans.
2. In front of the tribune are kiosks with food and drinks.
3. Toilets are at the entrance to the stand behind the food and beverage kiosk.
4. After passing the ticket control, the security and the police will perform a security check.
5. It is not allowed to bring into the stadium prohibited items listed in point 3. General instructions and rules for all spectators.
6. Flags and/or banners are permitted under the following conditions: The flag or banner has a maximum dimension of 200x100 cm; Text, images, signs, or other symbols expressing or inciting hatred or violence based on racial, national, regional, or religious affiliation are not allowed on the flag and/or banner; Flags and/or banners are not allowed to display messages that are not related to sports.
7. A flag and/or banner should be previously announced to the Club, and its introduction and installation is approved by the Club. The announcement must be made 48 hours before the start of the match. The announcement can be submitted to the e-mail address sigurnost@gnkdinamo.hr.
8. The entry and display of the approved banner and/or flag must take place at least 30 minutes before the entrance opens.
9. Any embezzlement with banners and/or flags is prohibited. If the use of flags and/or banners have led to the commission of unlawful conduct or the use of the same has enabled the commission of unlawful conduct or concealed the perpetrators of unlawful conduct or there is information that their use could lead to unlawful conduct, the Club reserves the right to prohibit the introduction of banners and/or the flag of the Stadium.
10. If fans come to Maksimir Stadium and their flags and/or banners do not meet the aforementioned conditions or have not received the approval of the Club, such flags and banners will not be able to be brought into the stadium. Fans will be able to leave such a flag or banner at their own risk at the entrance.
11. The use of megaphones and/or loudspeakers is allowed at the stands but the noise level must not be louder than the official loudspeaker in the stadium. The direction of megaphones and/or loudspeakers is not allowed towards the pitch or other stands.
12. The use of megaphones and/or loudspeakers must be announced to the Club before each match, and the same will be approved if they have not been misused before. The announcement must be made 48 hours before the start of the match. The announcement can be submitted to the e-mail address security@gnkdinamo.hr.
13. The use of megaphones and/or loudspeakers will not be allowed if there is a suspicion that it will be used to commit illegal acts and if it has been used in previous matches to: singing songs or reading messages whose content expresses or incites hatred or violence based on racial, national, regional, or religious affiliation; calls for violence or hatred against a group of people or a member of a group because of their racial, religious, national, or ethnic origin, background, color, sex, sexual orientation, gender identity, disability, or any other characteristics; insulting citizens and disturbing their peace or insulting and belittling the moral feelings of citizens; insulting or belittling state bodies or officials during or in connection with the performance of their duties or their lawful orders
14. If the fans come to the Maksimir Stadium and have a megaphone and/or loudspeaker that has not been approved, they will not be able to bring it to the stadium. Fans will be able to leave such megaphones and/or loudspeakers at their own risk at the entrance.
15. It is strictly forbidden to defecate in public places, toilets are provided for this purpose.
16. Persons under the influence of alcohol or drugs will not be allowed to enter the stadium.
17. There is a chance that you will be kept in the stands after the game (Hold back procedure). Will be announced before the end of the match.

SUMMARY OF THE ACT ON THE PREVENTION OF DISORDER AT SPORTS COMPETITIONS

(1) For the purposes of this Act, the following shall be deemed unlawful behaviour:
- possession or consummation of alcoholic and other beverages containing more than 6% of alcohol, narcotic drugs and possession of pyrotechnic devices, weapons or other objects suitable for causing bodily harm or creating disorder and violence,
- attempt to introduce or introducing into sports facilities of alcoholic beverages, narcotic drugs, pyrotechnic devices, weapons and other objects which are, according to the steward's estimation, suitable for causing bodily harm or creating disorder and violence,
- attempt to enter, entrance and staying in the area of sports facilities while intoxicated, with more than 0.50 g/kg of alcohol in blood, i.e. the corresponding amount of milligrams in a litre of exhaled air,
- masking of face by a cap, scarf or otherwise for the purpose of concealing identity,
- attempt to introduce, introduction and display of a banner, flag or another object containing a text, image, sign or other marking which expresses or incites hatred or violence based on racial, national, regional or religious affiliation,
- throwing of objects into the playing or the viewing area,
- singing of songs or hurling of messages whose content expresses or incites hatred or violence based on racial, national, regional or religious affiliation,
- torching and throwing of pyrotechnic devices,
- burning or destroying in another manner of supporters gear and other objects,
- attempt to illicitly enter or illicit entrance into the playing area, the viewing area or the area intended for referees/umpires or other persons participating in the sports competition,
- stay and lingering at a place within the viewing area for which the person does not possess an admission ticket or a corresponding document issued by the organiser,

(2) The unlawful forms of behaviour referred to in paragraph 1 of this Article may occur during the entire period from the departure and travelling, during the holding of the competition, until the return from the sports competition.

SANCTIONS

Article 31

(1) Sanctions for the misdemeanours stipulated by this Act shall be fine, prison sentence and protective measures, and for juvenile delinquents also educational measures.

Participation in fights or physical assaults of spectators or other persons

Article 31a

(1) Any person involved during the arrival to a sports competition, during a sports competition or leaving a sports competition in a fight or physical assault of other spectators, stewards, official persons of the organiser of a sports competition, athletes or other persons, and thereby causing severe bodily harm, shall be punished for such involvement by imprisonment of from three months to three years.

(2) If by the criminal offence referred to in paragraph 1 of this Article, the death of another person has been caused, the offender shall be punished for such participation by imprisonment for a term of from six months to five years.

(3) The organiser or leader of the group committing the criminal offence referred to in paragraph 1 of this Article shall be punished by imprisonment for a term of from one to eight years.

(4) The organiser or leader of the group committing the criminal offence referred to in paragraph 2 of this Article shall be punished by imprisonment for a term of from three to ten years.

(5) No criminal offence referred to in paragraphs 1 and 2 of this Article has been committed if the person who has participated in the fight has been involved in such fight without such person's guilt or only because such person has defended itself or separated the participants of such fight.

Organizing violence at sports competitions

Article 31b

Any person organising or leading the group of persons who together during the arrival to a sports competition, during a sports competition or during the return from a sports competition participates in a fight or assaults other spectators, stewards, official persons of the organiser of a sports competition, athletes or other persons, causing thus bodily harm to a person or damage or destruction of some person's object or property of higher value, shall be punished by imprisonment for a term of from one to five years. Destruction of objects or property at sports competitions

Article 31c

Any person who during the arrival to a sports competition, during a sports competition or during the return from a sports competition damages, deforms, destructs or makes unserviceable other person's object or property of higher value, shall be fined or punished by imprisonment for a term of up to three years.

SANCTIONS

Article 39

(1) A fine in the amount from 260,00 to 1990,00 eura or a prison sentence lasting up to 30 days shall be imposed for a misdemeanour upon the natural person who:

1. possesses or consumes alcoholic beverages and other beverages containing more than 6% of alcohol, narcotic drugs or possesses pyrotechnic devices, weapons and other objects suitable for causing bodily harm or creating disorder and violence (Article 4 paragraph 1 subparagraph 1),
2. attempts to introduce or introduces into sports facilities alcoholic beverages, narcotic drugs, pyrotechnic devices, weapons or other objects suitable for causing bodily harm or creating disorder and violence (Article 4 paragraph 1 subparagraph 2),
3. attempts to enter, enters or stays in the area of sports facilities while intoxicated, with more than 0.50 g/kg of alcohol in blood, i.e. the corresponding amount of milligrams in a litre of exhaled air (Article 4 paragraph 1 subparagraph 3),
4. camouflages his/her face for the purpose of concealing identity (Article 4 paragraph 1 subparagraph 4),
5. attempts to introduce or introduces and displays in sports facilities a banner, flag or another object containing a marking which expresses or incites hatred or violence based on racial, national, regional or religious affiliation (Article 4 paragraph 1 subparagraph 5),
6. stays and lingers at a place within the viewing area for which he/she does not possess an admission ticket or a corresponding document issued by the organiser (Article 4 paragraph 1 subparagraph 11),

(2) A fine in the amount from 130,00 to 1320,00 eura or a prison sentence lasting from three days at the least to 30 days at the most shall be imposed for a misdemeanour upon the natural person, and a fine in the amount from 660,00 to 3980,00 eura upon the legal person that purchases or obtains in another manner or enables purchase or obtaining of admission tickets to a person to whom a protective measure (Article 32 paragraph 1), prohibition to attend the sports competition (Article 34a paragraph 1) and cautionary measure have been pronounced, and the organiser of a sports competition that does not proceed in line with the provisions of Article 32 paragraphs 5, 6 and 7 of this Act."

SANCTIONS

Article 39a

(1) A fine in the amount from 660,00 to 3310,00 eura or a prison sentence lasting from 30 days at the least to 60 days at the most shall be imposed for a misdemeanour upon the natural person who:

1. throws objects into the playing or the viewing area of sports facilities (Article 4 paragraph 1 subparagraph 6),
2. sings songs or hurls messages to competitors or other spectators, whose content expresses or incites hatred based on racial, national, regional or religious affiliation (Article 4 paragraph 1 subparagraph 7),
3. torches or throws pyrotechnic devices (Article 4 paragraph 1 subparagraph 8),
4. burns or destroys in another manner supporters gear or other objects (Article 4 paragraph 1 subparagraph 9),
5. attempts to illicitly enter or illicitly enters the playing area, the viewing area or the area intended for referees/umpires or other persons participating in the sports competition (Article 4 paragraph 1 subparagraph 10).

(2) A fine in the amount from 660,00 to 3310,00 eura or a prison sentence lasting from 30 days at the least to 60 days at the most shall be imposed upon the person who has been pronounced the protective measure referred to in Article 32 of this Act but who has not proceeded in accordance with the provisions of Article 32a of this Act and who has been pronounced the prohibition referred to in Article 34a paragraph 1 of this Act but who has not proceeded in accordance with the provisions of Article 34a paragraph 2 of this Act .

(3) A fine in the amount from 660,00 to 6630,00 eura or a prison sentence lasting from 30 days at the least to 60 days at the most shall be imposed upon the natural person who has, within the period of two years before the day of committing the misdemeanour, been found guilty for the misdemeanours referred to in this Article two or more times on the basis of a legally final verdict.