

# "GEWISS STADIUM - STADIO DI BERGAMO" REGULATIONS



**NO** MACCHINE FOTOGRAFICHE  
PHOTOCAMERAS



**NO** IPAD



**NO** COMPUTERS  
LAPTOP



**NO** BOTTIGLIE E LATTINE  
BOTTLES AND CANS



**NO** BICCHIERI DI VETRO  
GLASSES



**NO** BOMBOLETTE  
GAS CANISTERS



**NO** OMBRELLI  
UMBRELLAS



**NO** ASTE RIGIDE  
POLES



**NO** SELFIE STICK



**NO** UTENSILI  
TOOLS



**NO** FUOCHI D'ARTIFICIO/FUMOGENI  
FIREWORKS/FLARES



**NO** ARMI  
WEAPONS



**NO** CASCHI  
HELMETS



**NO** VALIGIE E BORSE DI GRANDI DIMENSIONI  
SUITCASES AND LARGE BAGS



**NO** POWER BANK



**SONO INOLTRE VIETATI TUTTI GLI ALTRI OGGETTI ATTI AD OFFENDERE  
NO OBJECTS WHICH MAY CAUSE INJURIES ARE ALLOWED**

A TUTELA DELLA COMUNE INCOLUMITÀ SONO PREDISPOSTI CONTROLLI ALL'ENTRATA DELLA STRUTTURA  
DAL PERSONALE DI SERVIZIO

CONTROLS AT THE GATES ARE PROVIDED TO PROTECT PUBLIC SAFETY

Important: Entry to the Stadium and remaining within the Stadium area are expressly subject to and shall constitute acceptance by the spectator of these Regulations and the rules and regulations of FIFA, UEFA, the Italian Football Association (FIGC), of Atalanta Bergamasca Calcio S.p.A. and the Authority for Public Safety and Security. Any person who enters the Stadium must respect these Regulations.

- The Stadium is the entire structure and related services, including the reserved external areas and including the areas owned, occupied or used by the club.
  - The Club is Atalanta Bergamasca Calcio S.p.a.
  - The Event is every match taking place at the Stadium.
1. The use/purchase of the admission ticket implies full acceptance of the regulations for use of the Stadium and the Regulatory Code issued by Atalanta Bergamasca Calcio S.p.A.
  2. Compliance with the rules of the regulations is prerequisite for accessing and staying in the Stadium, the non-compliance thereof shall result in the immediate termination of the contract, with the consequent offender's ejection from the Stadium and the application of an administrative fine from 100 to 500 Euros, which may be increased by the Club itself, unless the non-compliance constitutes a more serious crime and the possibility of requesting the refund of the damages suffered by the Club.
  3. It is mandatory to have a regular and personal admission ticket (season ticket or ticket) to enter the Stadium, with the name of each user on it. The admission ticket must be kept intact for the entire duration of the stay in the facility. The personnel in charge may ask for its exhibition at any time. To access the Stadium, it is required to have a valid identity document, to be exhibited upon request of the club's personnel who are allowed to check if the holder of the ticket and the user of it match.
  4. Any admission ticket will be taken by the stewards, by Club Officials and by the Police if the ticket is held by a person other than the registered holder, who, using this document, attempts to access the Stadium, or is caught inside the Stadium. Anyone found in possession of it will be identified and, if the conditions are met, prosecuted under the terms of the law. The ticket will be kept by the Club for the eventual return to the holder. The ticket will be returned to the actual holder only upon presentation and filing of a certified copy of the report to the Public Authority. In the event of loss, theft or destruction of the season ticket or the ticket valid for a single event, in compliance with the current tax regulations, as well as for reasons of public order, no duplicate or equivalent tickets will be issued, entry will not be allowed, nor will the price be refunded, and nothing can be opposed to Atalanta Bergamasca Calcio S.p.A.
  5. People must enter the Stadium through the entrance indicated on the ticket and it is mandatory to occupy only the seat allocated to them by their tickets.
  6. Atalanta Bergamasca Calcio S.p.A. reserves the right, at its sole discretion, to cancel already issued tickets in the event of unauthorized or improper conduct. Furthermore, it reserves the right not to issue admission tickets to those who have not respected these regulations and have behaved in a harmful way to the image of the Club (acts of violence, racial or territorial discrimination, damage to people or objects, etc...).
  7. The spectators have the right/duty to occupy only the seat allocated to them by their tickets.
  8. The user of the ticket is responsible for the ownership and the name on it even in the event of purchase or transfer by any third party, and is also responsible for occupying the assigned seat, taking into account any involvement of responsibility in case of giving the seat to somebody else or occupying other than that indicated on the ticket.
  9. The personnel in charge of assisting the public "STEWARDS", during the event is to be considered "in charge of public service", therefore the criminal code and in particular the articles that protect the public official will be relevant for their major protection.

10. For reasons of public order, the Public Security Authority or the Club may limit or prohibit the access or stay at the stadium even to those who have regular admission tickets. Under no circumstances the access to the stadium is allowed to those who have been banned because of acts of violence.
11. The Club is not responsible for loss, accidents or damage to persons or objects in the Stadium and in the surrounding areas, unless it is directly caused by it.
12. The date and kick-off time of the event may be changed by order of the Public Safety Authority or the sports authorities without this resulting in any liability for the Club.
13. The user/spectator may undergo checks made by the "STEWARDS" with the purpose of preventing the introduction of illegal, forbidden and/or dangerous items into the Stadium, through the use of metal detectors, technological systems, through the hand check of the person, of the clothes and the visual check of the contents of pockets, bags and backpacks, etc. Those who refuse to undergo these checks will be removed from the Stadium.
14. The following items/substances must not be introduced and used in the Stadium: alcohol, poisons and dangerous substances, inflammable and soiling/staining material, narcotic and mind-altering substances, knives, pyrotechnic material, smoke bombs, gas horns, sound producing or amplification systems, rockets and flares, helmets, weapons, dangerous objects, laser lights, whistles, bottles, glass containers, cans, poles and all objects that can be used as a weapon and/or may compromise public safety. Anyone found in possession of such materials will have the access forbidden or will be removed from the Stadium, without prejudice to the provisions of the jurisdiction of the Judicial and Public Security Authorities with the possibility for the Club to request the reimbursement of the damages incurred.
15. The entrance of baby pushchairs and prams, which is not to be considered beforehand permitted, is subject to the request for authorization by the stewards who must place them in dedicated areas in order not to obstruct traffic and the ways to exits and any other escape route.
16. Drums and loudhailers will be authorized within limits defined in accordance with GOS (Gruppo Operativo Sicurezza – Security Operating Group), exclusively for certain areas and only and exclusively in compliance with the required authorization procedure which requires the prior communication of the people who will introduce and will be responsible for the correct use of these instruments.
17. It is forbidden to introduce banners and any other similar material to all sports facilities, including that for choreography, unless expressly authorized by GOS upon request of the Club. Within the limits and in the ways established by the sports club, it will be possible to introduce and display banners in support of the team for the scheduled match, by submitting, at least 7 days before the match, a specific request in compliance with the established procedure and indicating their own complete general information; A similar discipline must be applied to flags, except for those displaying only the colors of the club and of the Countries represented on the pitch. For choreographies, in addition to the above, the methods and times must be specified, meaning that this activity must in any case end before the competition begins. It is however forbidden to exhibit material that due to size and type may compromise order and public safety and obstruct the fans' field of view, to force them to stand upright.
18. It is forbidden to cover and make the elements of advertising promotion invisible, both with flags and banners and physically occupying the intended spaces for the public in an inappropriate way.
19. It is forbidden to carry out any form of expression praising violence and racial or territorial discrimination.
20. It is forbidden to enter and remain within the Stadium while drunk or under the effect of

narcotic or mind-altering substances.

21. It is also forbidden to climb over separation structures between different sectors and the pitch; it is forbidden to stand on the sorting stairways and along the routes of the escape routes; it is forbidden to throw any type of object from the stands; disguise is forbidden, it is forbidden to introduce animals of any kind, it is forbidden to remove and retain any element of the facilities, structures and events, including balls if not kicked voluntarily by players or employees of the club, it is also forbidden any type of conduct that can be considered harmful or harassing towards the Club and any third party. It is strictly forbidden to climb the structures of the Stadium.
22. The user shall accept the potential removal from the Stadium in the event of incorrect, harassing conduct, or with behavior which is not compliant with the provisions of these Regulations or the instructions given by the Stewards.
23. Atalanta Bergamasca Calcio S.p.A. reserves the right to ask for the reimbursement of any costs incurred as a result of behaviors that have generated damage to property or people and the image of the club.
24. In case of an emergency: stay calm; follow the instructions given by the nearest security officer; follow the escape routes indicated by the security officer quickly, without running and crowding; favor the outflow of disabled people; do not take the exit routes in the opposite direction to that indicated; behave inspired by feelings of solidarity, civicism and collaboration towards others; discourage behavior that does not comply with the emergency and collaborate as much as possible so that panic situations do not develop. It is strictly forbidden to obstruct passages, access and exit routes, exits and entrances, stairs.
25. The entire area of the Stadium, including the adjacent areas, are served by video surveillance systems and video recording systems. By purchasing the ticket, the user acknowledges and authorizes Atalanta Bergamasca Calcio S.p.A. to use the images to check if these regulations are respected and for the uses provided for by the legislation.
26. The Club reserves the right to use the video and photographic material available also for the purposes referred to in the previous points.
27. It is not allowed to bring into the Stadium (except authorized people) equipment for recording and broadcasting, in digital or on any other media, audio, video and audio-video material, information or data relating to the Event in the Stadium. The copyright for unauthorized broadcasts or recordings is due, according to the law, to the Club. The use of mobile phones is allowed only for personal and private purposes.

#### **REGULATORY REFERENCE:**

- D. Min. Interno 18.3.1996 e successive modifiche ed integrazioni)
- L.13/12/89 n 401 e successive modifiche ed integrazioni)
- D.L. 24/02/03 n. 28 L.conv. n88/2003 integrato dal D.L 17/08/05)
- D.M. 8/8/2007 organizzazione e servizio degli "Steward" ...e successive modifiche ed integrazioni)
- D.M. Interno del 28 Luglio 2011 Definizione di nuovi servizi ausiliari dell'attività di Polizia affidati agli Steward, ...)
- Normativa cogente, disposizioni Ministeriali, dell'Osservatorio Nazionale sulle manifestazioni Sportive e delle Federazioni Sportive)

## REGULATORY CODE:

### Given

- the Memorandum of Understanding drawn up by the Professional Leagues and the FIGC, the other Leagues, AIC, AIAC and AIA, together with the Ministry of the Interior, the Presidency of the Council of Ministers - Ministry for Sport and CONI, on the “new model for the management of football events” in order to safeguard and promote the “social dimension of football” on 4 August 2017;
- that one of the tools provided for in the Protocol to achieve these objectives is the accountability of clubs with regards to ticket policies, to be implemented (also) through the introduction of the so-called “system of approval”;
- that the approval system is a tool made available to Clubs to exclude from stadiums, for an appropriate time, those who cannot maintain a good conduct in accordance with the Club’s “code of conduct”;
- that through the approval system, the Clubs are active in guaranteeing a welcoming, safe and suitable environment for all types of spectators, including families with children;
- that all the LNPA Clubs condemn any violent conduct, including verbal conduct, and any conduct that directly or indirectly leads to offense, denigration or insult for reasons of race, colour, religion, language, gender, nationality, ethnic origin or amounts to unlawful ideological propaganda or in any case praising discriminatory conducts or, more generally, that the Club deems inappropriate or not representative of their tradition and sporting identity;
- that all those who access, for any reason, events organized by the same clubs must respect the same values and generally recognized behaviors, of civil coexistence, respect, well-being and safety of all;

### Having seen

Art. 12 of the Sports Justice Code;

These “Code Regulating the Transfer of Tickets for Football Matches” (hereinafter: Code) have been adopted and the following provisions shall apply.

- **Art. 1 Definition**

“Acceptance requirement” (hereafter: Acceptance) is a strictly private tool.

The Club Atalanta Bergamasca Calcio S.p.A. has the right to refuse to sell tickets or to temporarily or definitively suspend the validity of a ticket, if they have been already sold, to people who are “not welcome” in accordance with this Code.

Acceptance applies not only to any conduct that occurs after a match ticket, season ticket or loyalty card has been purchased, but also to any conduct that pre-dates the purchase of the ticket or card.

- **Art.2 Relevant conduct**

Any conduct connected directly to a football event (hereafter: Event) is relevant for the purposes of Art. 1 above, regardless of the place and time at which it took place.

For the purpose of this Code, a football event is any initiative or occasion opened to the public organised by the Club and is therefore not limited to the official events.

Any conduct that conflicts with the values of sport and public dignity is relevant for this purpose and shall be disapproved, as well as any act that amounts to racial, territorial, ethnic or religious discrimination against the fans of the opposing team, personnel, public institutions or civil society.

It also includes any actions which may result in administrative fines for the Club, or which may damage the Club's interests and/or image (including but not limited to any infringement of the Stadium Regulations, the unauthorised broadcasting of images considered to infringe radio or television rights and copyright infringement or of data for betting purposes).

Finally, shall be considered relevant for this purpose any infringement of the Stadium Regulations, ticket touting and the sale or purchase of tickets through unofficial channels or websites that fuel the market for secondary ticketing, entering the stadium without a ticket or bringing in a ticket without a valid entry code and/or a code that does not correspond to the bearer's identity and invading the pitch, entering or attempting to enter prohibited areas, conducting commercial or promotional activities inside and/or close to the stadium if they have not been authorised by the Club).

- **Art.3 Conditions**

Any resulting ban will not give any right to any form of reimbursement.

The transfer of a purchased ticket from the person who is "not welcomed" to a third party is permitted, unless specifically forbidden, if the transferee meets the eligibility criteria.

A ban will not affect any benefits obtained from the loyalty programmes unless the benefit relates to the event for which the ban was imposed. In such a case, the loyalty reward may be used for the match subsequent to the prohibited match, where permitted by the calendar for that season, otherwise the reward will be lost.

If, during a period of suspension, another prohibited act is committed by the supporter, a further ban may be imposed, which will be added to the previous one and may not be combined with it.

Regardless of where the prohibited act was carried out, the right to refuse admission will only be exercised for supporters attending matches played at the stadium used by the Club for the home matches, and therefore does not include away matches.

- **Art.4 Advertising**

The current version of this Code is published, since its adoption, on the official website of the Club [www.atalanta.it](http://www.atalanta.it), and at all the betting shops and the entrance gates of the sports facilities and grounds associated with the Club Atalanta Bergamasca Calcio S.p.A

- **Art.5 Sources**

The Club may detect unacceptable conduct through:

- reports from stewards, the Club's security manager, the Supporter Liaison Officer department and/or other personnel of the Club Atalanta Bergamasca Calcio S.p.A.;
- images from the video surveillance system;
- images posted on social networks where it is possible to identify the person believed to be responsible of such conduct;
- open sources, for incidents which have been verified publicly.

- **6 Evaluation parameters**

The following factors are evaluation parameters for the purpose of this Code:

1. fault or guilt for not welcome behavior, in relation to an obvious premeditation and/or, on the contrary, emotive reaction;
2. the type of legal asset "attacked";
3. any past conduct that amounts to a repetition of the offence or that led to a simple warning;
4. subsequent conduct which substantiates active repentance or a clear intention to collaborate in order to eliminate or reduce the potential consequences of an offence against the Club Atalanta Bergamasca Calcio S.p.A., arising from the sanctioned conduct, including an admission of personal responsibility and the actual repentance/apology by the party concerned;

5. the role played by the person, as instigator and/or promoter of the conduct, or as mere participant.

The acts committed inside the stadium, which include a breach of the regulations of use, will be punished by both types of provisions (fines and bans), as they are of different nature.

- **Art.7 Duration of the provisions**

The duration of a ban is proportionate to the seriousness of the act committed, which will be determined according to the criteria set out in Art. 6.

The range of a ban may vary from a minimum of one or more days through to a determined number of seasons.

Through a special IT platform, the Club Atalanta Bergamasca Calcio S.p.A. will record and give notice of the period of suspension of acceptance to the ticketing company of home matches, by inserting an alert that will be registered, collected and processed in compliance with the privacy regulation in force at the time.

- **Art.8 Procedure**

The objection to the conduct containing the description of the beaches, is communicated to the person who has been identified, through the data registered for providing the admission ticket (if the conduct is subsequent to the issue of the ticket), or through direct knowledge, or through the aid of the Police Force, which the Sports Club may address in all cases in which it intends to report the person (should the conditions be met), by registered letter or other notification method, within 7 days from the identification of the person to whom the relevant conduct is attributed.

The identified person may submit his "justifications" to the Club for evaluation with the aim of modifying or withdrawing the provision and to request a hearing, within 5 days after receiving the complaint.

The Club will issue its decision in respect of any such request within 20 days.

If no response is received from the Club after 20 days, the appeal must be considered rejected.

- **Art.9 Minors**

It is possible to impose bans on minors, provided that they are aged between fourteen and eighteen years of age.

The minor holding a season ticket, whose parent is facing a ban imposed by the Club Atalanta Bergamasca Calcio S.p.A., may be accompanied to the stadium by another adult holding a valid ticket.

Il minore in possesso di abbonamento, il cui genitore è destinatario di un provvedimento inibitorio

- **Art.10 Links with other procedures**

The application of the above-mentioned right to refuse admission and the imposition of bans will not affect any other criminal/civil proceedings, as the conduct subject of investigation may harm different interests.

In any case, the imposing of a ban does not affect the right of the Club to take action in any court of law against the perpetrator of the breach.